

June 16, 2004

Casa Serrano/El Palacio Mexican Restaurants  
1885 Highway 95  
Bullhead City, Arizona 86442

Brent Nichols  
902 E. Myrtle Avenue  
Phoenix, Arizona 85020

Dear Mr. Nichols:

This is in response to your letter of concern regarding the word SHRIMP on our menu. First let me reassure you that you are receiving exactly what the menu says, we are not using imitation shrimp. In the restaurant business quotation marks are used to bring to the customers attention exactly what they are receiving.

I hope that this answers your questions, we are so very happy that you enjoyed you meal while visiting out establishment.

Sincerely,

  
Isabel V. S. Serrano  
Business Owner